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Finding SDM® Benchmark Information in SafeMeasures®

Note: All reports referenced below are located on the SDM Measures menu in SafeMeasures®.

1.   How many hotline screening tools were overridden to evaluate out?

Section:	SDM for Referrals and Investigations
Report:	Hotline Screening Overrides
Category:	Evaluate-Out

2.   Which referrals had discrepancies between Structured Decision Making® (SDM) recommendations and CWS/CMS entry?

Section:	SDM for Referrals and Investigations
Reports:	CWS and SDM Hotline Screening Decision Agreement
	CWS and SDM Hotline Response Priority Agreement
Category:	Different (drill in to see details on the discrepancies)

3.   How many safety assessments were completed without a contact?

Section:	SDM for Referrals and Investigations
Report:	Safety Assessment Time to Completion
Category:	Completed Without Contact

Note: In recent timeframes, this category may have a higher count than expected. This is due to data entry delays (i.e., workers have completed the assessment, but they have not yet recorded the contact in CWS/CMS).

4.   How many referrals are missing a risk assessment?

Section:	SDM for Referrals and Investigations
Report:	Risk Assessment Completion

Note: This report shows all referrals received during the month. Use the compliance toggle to see the completion status only for those referrals that required a risk assessment.

5.   How many risk assessments received a policy override?

Section:	SDM for Referrals and Investigations
Report:	Risk Assessment Overrides
Category:	Policy Override (drill in to see details on the referrals)

6.   How many high/very high risk and unsafe/conditionally safe referrals were closed?

Section: SDM at Investigation Closure
Report: Decision to Promote at Investigation Closure
Views: Crosstab→Risk Level
               Crosstab→Safety Decision

Note: For details on high/very high risk referrals that were closed, click on the cross-section of Very High (or High) and Closed to generate a list of the applicable referrals. For details on unsafe/conditionally safe referrals that were closed, first change the crosstab row to Safety Decision, then click on the appropriate cross-section.

Alert Option: SafeMeasures has an alert for this scenario: No Case Opening for High/Very High Risk Referrals, located in the Referrals Closed Without Promotion section of the Alert Manager. For more information on how to subscribe to alerts, see the Support Center on the main menu or visit https://app.safemeasures.org/CA/help/documents/CA_SM51_alert_QR.pdf.

7.   Were any low risk referrals promoted to a case?

Section: SDM at Investigation Closure
Report: Decision to Promote at Investigation Closure
View: Crosstab→Risk Level

Note: Click on the cross-section of Low Risk and Promoted to generate a list of applicable referrals.

8.   Were any referrals without safety concerns promoted to a case?

Section: SDM at Investigation Closure
Report: Decision to Promote at Investigation Closure
View: Crosstab→Safety Decision

Note: Click on the cross-section of Safe and Promoted to generate a list of applicable referrals.

9.   What are the top five needs on the family strengths and needs assessment?

While SafeMeasures provides a quantitative overview of SDM policy, including assessment outcomes, completion, and timeliness, it does not look at the individual components of each assessment.

10.   What were the safety/risk levels for cases at closure?

Section: SDM at Case Closure
Reports: Safety Completion Prior to Case Closing
               Risk Completion Prior to Case Closure
Subsets: Last Safety Level
               Last Risk Level

Additional Assistance: Email the SafeMeasures help desk at support@safemeasures.org whenever you have questions or need assistance. We are here to help you find the information you need!